



Bacon's College
The best in everyone™
Part of United Learning

8th October 2025

Dear Parent/ Carers,

Re- Arbor Parent App & In-App Messages

United Learning are currently looking at ways in which schools across the trust can reduce costs and improve efficiency, by utilising more of Arbor's built-in functionality.

As you know, we share all our news and letters via a link, typically sent by SMS. In collaboration with United Learning, to reduce cost, we will now be sharing links to news and letters, using **in-app messages** via Arbor, a function that we already use to share detention notifications.

Now that we use Arbor pay, we trust that the majority of our families are already set up and making good use of the parent portal (Arbor app) **To be certain that you are being notified of any in-app messages, we urge you to ensure that your notifications for the Arbor app are switched on, in your phone / tablet settings.** Failure to do this may result in you missing important information.

If for any reason your notifications do not work, please follow the steps in [this article](#)

From Monday 13th October, all notifications will be sent via in-app message. At times we may share news via email, depending on any attachments required.

Should you need any support with accessing your parent portal, please contact us at schooloffice@baconscollege.co.uk

Yours sincerely,

Samantha Tyler
Office Manager / PA to Principal



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United Learning Trust in partnership with the Southwark Diocesan Board of Education.

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